

Terms and Conditions

PAYMENTS: Invoice is due and payable to Antares Enterprises (A.E.) in accordance with the terms stated on the back of the invoice. Service charges of 1.5% per month will accrue on all unpaid amounts for more than 30 days past due. Returned checks are subject to a \$25 fee.

FIRST TIME ORDER PAYMENT OPTIONS:

- Credit Card: A.E. accepts American Express, Visa, and MasterCard.
- Prepay: Please contact your local representative for payment total and submit a check for the purchase amount to 10838 Bloomfield Ave. Santa Fe Springs, CA. 90670 for processing. Purchase order will be expedited when check is received.
- New Accounts (Net-30): Credit application must be completed to process all new accounts. A minimum of five (5) working days is required to complete a credit application.

PURCHASE ORDER ACCEPTANCE POLICY: All purchase orders must be in a written form via fax, electronic mail, or postal service. All purchase orders must contain a purchase order number or reference number. Issuing a purchase order to A.E. is considered an acceptance of our terms and conditions.

PURCHASE ORDER CHANGES AND CANCELLATIONS: All order changes must be made in writing and faxed or E-mailed to your sales representative. Cancellation may be subject to a cancellation fee.

CREDIT / REFUND: Any items returned for credit or refund must be received within 90 days of the original invoice date. Unused items can be returned for a full refund within 30 days of the original invoice date. All products received past 30 days are subject to a 25% restocking charge. No credit or refund will be given without a copy of the original invoice. All items must be in their original packaging with all included accessories. No exchanges or credit will be given for special orders or orders billed ninety (90) days after the original invoice date.

MINIMUM ORDER: A \$250 minimum order is required for each purchase order. Any orders processed under \$250 will require an additional \$5 surcharge.

FREIGHT DELIVERY: Unless otherwise noted, delivery will be made FOB Antares Enterprises by FedEx Ground. Freight charges will be prepaid and added to invoice. Freight Collect or Third-Party freight billing will not be accepted. A.E. will not be responsible for any delay due to the common carrier.

SHIPPING LOSS / DAMAGE: Customers must report all claims for shipping loss or damage to A.E. by phone, fax or e-mail within 14 days of arrival. A.E. will otherwise assume all shipments were delivered in undamaged and good working condition. Any claims not received within 14 days will be refused. A.E. makes every effort to ensure all packages arrive undamaged.

WARRANTY: A.E. hereby warrants its fixtures and lamps to be free of defects in material and workmanship, as specified on each product's warranty card.

RGA: A.E. will at its option repair or replace products, not conforming to this limited warranty, at no charge. If you deem the product to be defective, logon to our website at www.atareslighting.com and click on the support tab. There you will find an online RGA form. Fill out the form and click send. Once an RGA number has been issued to you, ship the defective item at your own risk and expense to our warehouse. Antares does not pay return shipping/handling for defective merchandise. Products returned to A.E. for repair/exchange will be returned to the customer via FEDEX GROUND at the manufacture's expense. Products assigned an approved RGA number must arrive within 14 days of the original claim, or it will be refused.

LIMITATIONS: Products that were damaged by improper or abnormal use by the customer, or in the case of any attempts to repair or modify the product in such fashion shall result in a void of warranty. It is the purchaser's responsibility to determine the suitability of these products for each particular application. In all events A.E. is not liable for any unauthorized use of its systems potential injurious to life or health.

No salesperson or representative is authorized by A.E. to give any warranty or guarantee contrary to the statements made herein.

Terms and conditions are subject to change without notice.